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|  | Applied Case Study |
|  | Title:  Applied Case Study |
|  | Instructions: See page 32 of your textbook for instructions to complete this exercise. |
|  |  |
|  | Visit URL: |
|  | [Conducting Research at the Vancouver (British Columbia) International Airport Authority, Canada](http://www.cengage.com/cgi-wadsworth/course_products_wp.pl?fid=M42&product_isbn_issn=9781111839970&chapter_number=1&resource_id=5&altname=Applied%20Case%20Study%20Link) |